# WFCO RV 55 AMP Power Converter Replacement Process Document

This process document corresponds to the YouTube video: <u>Power Converter Replacement - Step-By-</u> <u>Step.</u> Please watch this video for visual understanding of the process. If you are getting started, many of the items mentioned are available on our <u>Amazon storefront</u>. If this process is of value, we appreciate you starting your shopping from our store as it helps support the channel.

### **Problem Indicators...**

Monitor panel shows battery not fully charged when plugged into shore power.
Disconnected battery and no 12-volt items work – LED lights/fan/thermostat anything that works on battery power won't work.

### Temporary Fix If Out Camping...

Purchase a <u>battery charger</u>\*, plug it into the outside outlet of your RV and connect directly to the RV battery. It may just salvage your trip.

### Solution – Replacement of Power Converter...

Converter has a 2-year warranty, so if the defective one is still under warranty, contact WFCO (manufacturer) to send the unit back. If you can't wait for the replacement to arrive, <u>order one</u> <u>from Amazon</u>\* (at your cost). You must send the defective unit in for testing/replacement to WFCO. Here is the process:

- 1. Go to <u>wfcoelectronics.com/warranty-returns</u> and download the warranty claim form.
- 2. Fill out a warranty form.
- 3. Fax or email the form to WFCO according to instructions.
- 4. Receive an RGA number from WFCO.
- 5. Mail the defective unit to WFCO according to instructions.
- 6. They will inspect the broken unit and confirm defect.
- 7. They will mail you a replacement unit.

### Tools Needed to Replace the Converter...

- 1. Needle nose pliers
- 2. Flat head screwdriver
- 3. Phillips bit P3
- 4. Square bit S2

### Steps to Replace the Converter (see video for details)

#### **Remove Defective Converter**

- 1. Disconnect power (shore & battery) first!!
- 2. Remove 2 screws attaching the cover of the WFCO Distribution Center.

- 3. Remove 2 screws to release the converter/charger and take photos before disconnection any wires.
- 4. Remove the fuses (Optional).
- 5. Fuse side: Loosen the white & raspberry-colored wires.
- 6. Remove the fuse panel (snaps in place).
- 7. Release the white & raspberry wires (pulling through the hole in housing).
- 8. Breaker side: Loosen the green wire (pulling through the hole in housing).
- 9. Loosen the white wire (pulling through the housing).
- 10. Loosen the black wire (pulling through the housing).
- 11. Set aside the old converter.

# Install New Converter (see video for details)

- 1. Thread the black, white and green wires through breaker-side hole.
- 2. Attach the black wire.
- 3. Attach the green wire.
- 4. Attach the white wire.
- 5. Thread the white & raspberry wires through the fuse side hole.
- 6. Attach the white & raspberry wires.
- 7. Snap the fuse panel back into place.
- 8. Slide the converter/charger into place and reattach the two holding screws.
- 9. Replace the fuses (if removed). Use photo taken earlier.
- 10. Reattach the Distribution Center cover.
- 11. Reattach to shore power (lights should work if done correctly).
- 12. Reconnect the battery (battery should charge if done correctly).

Please be familiar with this process by <u>watching the associated YouTube first</u>.

!! If at any point you are not comfortable performing this replacement, please contact a local RV service center or mobile technician to have the work completed. Always remove any power source before performing these instructions!!

<sup>\* -</sup> As an Amazon Associate, I earn from qualifying purchases.